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GENERAL STANDARD DISCLOSURES G4-32

GENERAL STANDARD DISCLOSURES	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	EXTERNAL ASSURANCE ¹
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G4 - 21	84: CSR – 4 pillars 14 priorities www.befimmo.be/en/csr/stakeholders CSR Analysis of stakeholders' expectations	No external assurance
G4 - 22	101: CSR – Methodology 118: CSR – General information – Reporting perimeter and changes since 1 January 2015	No external assurance
G4 - 23	83: CSR – A "Social Responsibility" policy 85: CSR – Stakeholders and Materiality matrix 118: CSR – General information – Reporting perimeter and changes since 1 January 2015	No external assurance
Stakeholder engagement		
G4 - 24	85: CSR – Stakeholders and Materiality matrix www.befimmo.be/en/csr/stakeholders CSR Communication with external and internal stakeholders	No external assurance
G4 - 25	85: CSR – Stakeholders and Materiality matrix	No external assurance
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G4 - 27	www.befimmo.be/en/csr/stakeholders CSR Analysis of stakeholder expectations 226: CSR Action Plan	No external assurance

1. External assurance: In the context of the GRI reporting of its sustainable development indicators, Befimmo calls upon an external consultant to carry out a limited assurance review of the non-financial data. The report can be found on page 119 of the Annual Financial Report 2015.

GENERAL STANDARD DISCLOSURES	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	EXTERNAL ASSURANCE ¹
Report profile		
G4 - 28	118: CSR – General information – Reporting period	No external assurance
G4 - 29	118: CSR – General information – Reporting period	No external assurance
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G4 - 32	http://www.befimmo.be/sites/default/files/imce/publications/2015/gri_uk_2015.pdf CSR Index of GRI content 115: CSR – Governance – Transparent communication 118: CSR – General information	No external assurance
G4 - 33	118: CSR – General information – External assurance	No external assurance
Governance		
G4 - 34	87: CSR – Internal organisation 123: Management structure	No external assurance
G4 - 35	87: CSR – Internal organisation 85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance 131: Activities of the Board of Directors during the 2015 fiscal year	No external assurance
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G4 - 37	85: CSR – Stakeholders and Materiality matrix	No external assurance
G4 - 38	122: Corporate governance statement	No external assurance
G4 - 39	122: Corporate governance statement 130: Election and role of the Chairman of the Board of Directors	No external assurance
G4 - 40	130: Procedure for the appointment of Directors and renewal of their directorships	No external assurance
G4 - 41	144: Rules for preventing conflicts of interest 144: Additional rules provided for in Befimmo's corporate governance charter	No external assurance
G4 - 42	87: CSR – Internal organisation 131: Activities of the Board of Directors during the 2015 fiscal year	No external assurance
G4 - 43	85: CSR – Stakeholders and Materiality matrix www.befimmo.be/en/csr/stakeholders CSR Communication with internal and external stakeholders – Board of Directors and Management	No external assurance
G4 - 44	87: CSR – Internal organisation 131: Self-assessment	No external assurance
G4 - 45	85: CSR – Stakeholders and Materiality matrix 133: Audit Committee – Operation and activities during the 2015 fiscal year 141: Report on internal control and risk-management systems	No external assurance
G4 - 46	114: CSR – Governance – Introduction 133: Audit Committee – Operation and activities during the 2015 fiscal year 141: Report on internal control and risk-management systems	No external assurance
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G4 - 48	87: CSR – Internal organisation	No external assurance
G4 - 49	87: CSR – Internal organisation	No external assurance
G4 - 50	226: CSR CSR Action Plan	No external assurance
G4 - 51	133: Appointment and Remuneration Committee 136: Remuneration report	No external assurance
G4 - 52	133: Appointment and Remuneration Committee 136: Remuneration report	No external assurance
G4 - 53	133: Appointment and Remuneration Committee	No external assurance
Ethics and integrity		
G4 - 56	19: Our values 142: Ethics 116: CSR – Governance – Ethics 105: CSR – Team – Well-being	No external assurance
G4 - 57	114: CSR – Governance – Introduction 116: CSR – Governance – Ethics 144: Rules for preventing conflicts of interest 147: Role of the Compliance Officer	No external assurance
G4 - 58	9: Operational risk 144: Rules for preventing conflicts of interest 147: Role of the Compliance Officer	No external assurance

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SPECIFIC STANDARD DISCLOSURES

DMA AND INDICATORS ¹	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	OMISSIONS	EXTERNAL ASSURANCE ²	MAJOR PILLARS PRIORITIES OF BEFIMMO
CATEGORY: ECONOMIC				
Economic performance				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EC1	54: Financial results 153: Consolidated statements of comprehensive income		External assurance (AFR 2015 - Statutory Auditor's report - page 194)	Value creation
G4 - EC2	186: Employee benefits		External assurance (AFR 2015 - Statutory Auditor's report - page 194)	Value creation
G4 - EC3	186: Employee benefits		External assurance (AFR 2015 - Statutory Auditor's report - page 194)	Team
CATEGORY: ENVIRONMENT				
Energy				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN3	92, 238: Indirect energy consumption (GWh and kWh/m ²) 93: Befimmo's corporate energy consumption (MWh and kWh/FTE) 93, 237: Direct energy consumption (GWh and kWh/m ²) 94, 239: Total and specific energy consumption (GWh and kWh/m ²) 95: Autoproduction of renewable energy (MWh) and production surface (m ²)		External assurance (page 119)	Environment Energy Environment Pollution
G4 - EN4	92, 238: Indirect energy consumption (GWh and kWh/m ²) 93, 237: Direct energy consumption (GWh and kWh/m ²) 94, 239: Total and specific energy consumption (GWh and kWh/m ²)		External assurance (page 119)	Environment Energy
G4 - EN5	92, 238: Indirect energy consumption (GWh and kWh/m ²) 93: Befimmo's corporate energy consumption (MWh and kWh/FTE) 93, 237: Direct energy consumption (GWh and kWh/m ²) 94, 239: Total and specific energy consumption (GWh and kWh/m ²)		External assurance (page 119)	Environment Energy
G4 - EN6	92, 238: Indirect energy consumption (GWh and kWh/m ²) 94: Financial savings due to energy savings made		External assurance (page 119)	Environment Energy
G4 - EN7	92, 238: Indirect energy consumption (GWh and kWh/m ²)		External assurance (page 119)	Environment Energy
Water				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN8	95, 240: Water consumption (liter/m ²)		External assurance (page 119)	Environment Energy
G4 - EN10	95, 240: Water consumption (liter/m ²)		External assurance (page 119)	Environment Energy
Emissions				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN15	85: Reduction in CO ₂ e emissions achieved since 2008 and outlook for 2016 and 2017 97, 241: Non-normalised specific energy-related greenhouse gas (GHG) emissions 98: CO ₂ e emissions related to Befimmo corporate business (tonnes CO ₂ e) 99: CO ₂ e emissions related to Befimmo corporate transport (tonnes CO ₂ e)		External assurance (page 119)	Environment Pollution Environment Mobility
G4 - EN16	85: Reduction in CO ₂ e emissions achieved since 2008 and outlook for 2016 and 2017 97, 241: Non-normalised specific energy-related greenhouse gas (GHG) emissions		External assurance (page 119)	Environment Pollution
G4 - EN17	85: Reduction in CO ₂ e emissions achieved since 2008 and outlook for 2016 and 2017 97, 241: Non-normalised specific energy-related greenhouse gas (GHG) emissions 98: CO ₂ e emissions related to Befimmo corporate business (tonnes CO ₂ e)		External assurance (page 119)	Environment Pollution

1. For more information concerning the GRI indicators, please visit the official GRI website: <https://www.globalreporting.org>.

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DMA AND INDICATORS ¹	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	OMISSIONS	EXTERNAL ASSURANCE ²	MAJOR PILLARS PRIORITIES OF BEFIMMO
G4 - EN18	85: Reduction in CO ₂ e emissions achieved since 2008 and outlook for 2016 and 2017 97, 241: Non-normalised specific energy-related greenhouse gas (GHG) emissions		External assurance (page 119)	Environment Pollution
G4 - EN19	85: Reduction in CO ₂ e emissions achieved since 2008 and outlook for 2016 and 2017 97, 241: Non-normalised specific energy-related greenhouse gas (GHG) emissions		External assurance (page 119)	Environment Pollution
Effluents and waste				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN23	96, 242: Total waste by type (tonnes) 97, 243: Waste processing (tonnes and %)		External assurance (page 119)	Environment Pollution
G4 - EN26	Waste water is discharged into public sewers.		No assurance	Environment Pollution
Products and services				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN27	112: Provision of an environmental cooperation agreement 112: Provision of a Building User Guide (BUG) 112: Helpdesk 113: Creation and provision of an extranet 116: Governance – Raising awareness in maintenance companies		No assurance	Tenants Dialogue Governance Ethics
Compliance				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN29	117: Energy performance certificates (EPB) and EPB certification for heating and air conditioning		No assurance	Governance Compliance
Transport				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN30	99: CO ₂ e emissions related to Befimmo corporate transport (tonnes CO ₂ e)	(a) Missing information: significant environmental impacts of product transportation, or transport of other merchandises and fabrics used by the organisation within the framework of its activity. (b) The information is currently unavailable. Nevertheless, during 2015, the decision has been made to undertake a faisability study to create a carbon footprint of a part of or the complete portfolio and publish the conclusions in the Annual Financial Report 2016.	No assurance	Environment Mobility
Overall				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN31	85: Reduction in CO ₂ e emissions achieved since 2008 and outlook for 2016 and 2017 90: Multi-annual investment plan		No assurance	Environment Energy

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DMA AND INDICATORS ¹	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	OMISSIONS	EXTERNAL ASSURANCE ²	MAJOR PILLARS PRIORITIES OF BEFIMMO
Supplier Environmental Assessment				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - EN32	115: Responsible value chain	(a) Missing information: percentage of new suppliers controlled thanks to environmental criteria. (b) The information is currently unavailable. Nevertheless, during the second half of 2015, Befimmo has initiated a analysis of its value chain to structure and professionalise its purchase system, to assess its suppliers and to integrate environmental and social criteria in its "core" and "corporate" purchases. The preliminary results of this first analysis phase are published in the Annual Financial Report. The objective is to continue this analysis process started in 2015, and to finish ot by the end of 2016.	No assurance	Governance Responsible value chain
G4 - EN33	115: Responsible value chain	(a) Missing information: significant, real and potential negative impacts on the environment within the value chain and measures taken. (b) The information is currently unavailable. Nevertheless, during the second half of 2015, Befimmo has initiated a analysis of its value chain to structure and professionalise its purchase system, to assess its suppliers and to integrate environmental and social criteria in its "core" and "corporate" purchases. The preliminary results of this first analysis phase are published in the Annual Financial Report. The objective is to continue this analysis process started in 2015, and to finish ot by the end of 2016.	No assurance	Governance Responsible value chain
CATEGORY: SOCIAL				
SUB-CATEGORY: LABOUR PRACTICES AND DECENT WORK				
Employment				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - LA1	103: Team – Social Indicators	(a) Missing information: staff rotation rate. (b) The information is currently unavailable. Befimmo publishes its absenteeism rate as well as its number of annual departures from and arrivals into the Company. Befimmo could decide to calculate the rotation rate and publish it in the Annual Financial Report 2016.	No assurance	Team
G4 - LA2	103: Team – Social Indicators		No assurance	Team
Health and safety				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - LA6	103: Team – Social Indicators		No assurance	Team Well-being
Training and education				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - LA9	107: Team - Appraisal and training		No assurance	Team Appraisal and training
G4 - LA10	107: Team - Appraisal and training		No assurance	Team Appraisal and training
G4 - LA11	107: Team - Appraisal and training		No assurance	Team Appraisal and training

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DMA AND INDICATORS ¹	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	OMISSIONS	EXTERNAL ASSURANCE ²	MAJOR PILLARS PRIORITIES OF BEFIMMO
Diversity and equal opportunity				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - LA12	108: Composition of governance bodies and breakdown of employees by gender and age (as at 31 December 2015)		No assurance	Team Ethics
Supplier assessment for labour practices				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - LA14	115: Responsible value chain	(a) Missing information: percentage of new suppliers controlled thanks to criteria related to employment. (b) The information is currently unavailable. Nevertheless, during the second half of 2015, Befimmo has initiated a analysis of its value chain to structure and professionalise its purchase system, to assess its suppliers and to integrate environmental and social criteria in its "core" and "corporate" purchases. The preliminary results of this first analysis phase are published in the Annual Financial Report. The objective is to continue this analysis process started in 2015, and to finish ot by the end of 2016.	No assurance	Governance Responsible value chain
G4 - LA15	115: Responsible value chain	(a) Missing information: significant, real and potential negative impacts on employment within the value chain and measures taken. (b) The information is currently unavailable. Nevertheless, during the second half of 2015, Befimmo has initiated a analysis of its value chain to structure and professionalise its purchase system, to assess its suppliers and to integrate environmental and social criteria in its "core" and "corporate" purchases. The preliminary results of this first analysis phase are published in the Annual Financial Report. The objective is to continue this analysis process started in 2015, and to finish ot by the end of 2016.	No assurance	Governance Responsible value chain
Labour practices grievance mechanisms				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - LA16	108: Team – Ethics		No assurance	Team Ethics
SUB-CATEGORY: HUMAN RIGHTS				
Non-discrimination				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - HR3	There were no cases of discrimination over the reporting fiscal year.		No assurance	Governance Ethics

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DMA AND INDICATORS ¹	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	OMISSIONS	EXTERNAL ASSURANCE ²	MAJOR PILLARS PRIORITIES OF BEFIMMO
Suppliers Human Rights Assessment				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - HR10	115: Responsible value chain	(a) Missing information: percentage of new suppliers controlled by using criteria related to human rights. (b) The information is currently unavailable. Nevertheless, during the second half of 2015, Befimmo has initiated a analysis of its value chain to structure and professionalise its purchase system, to assess its suppliers and to integrate environmental and social criteria in its "core" and "corporate" purchases. The preliminary results of this first analysis phase are published in the Annual Financial Report. The objective is to continue this analysis process started in 2015, and to finish it by the end of 2016.	No assurance	Governance Responsible value chain
G4 - HR11	115: Responsible value chain	(a) Missing information: significant, real and potential negative impacts on human rights within the value chain and measures taken. (b) The information is currently unavailable. Nevertheless, during the second half of 2015, Befimmo has initiated a analysis of its value chain to structure and professionalise its purchase system, to assess its suppliers and to integrate environmental and social criteria in its "core" and "corporate" purchases. The preliminary results of this first analysis phase are published in the Annual Financial Report. The objective is to continue this analysis process started in 2015, and to finish it by the end of 2016.	No assurance	Governance Responsible value chain
SUB-CATEGORY: SOCIETY				
Anti-corruption				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - SO4	116: Code of ethics, dealing code and governance charter		No assurance	Governance Ethics
G4 - SO5	There were no incidents of corruption over the fiscal year.		No assurance	Governance Ethics
Anti-competitive Behaviour				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - SO7	There were no legal actions for anti- competitive behaviour, anti-trust or monopoly practices during the fiscal year.		No assurance	Governance Ethics
Compliance				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - SO8	There were no sanctions over the fiscal year		No assurance	Governance Compliance

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DMA AND INDICATORS ¹	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	OMISSIONS	EXTERNAL ASSURANCE ²	MAJOR PILLARS PRIORITIES OF BEFIMMO
Supplier Assessment for Impacts on society				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - SO10	115: Responsible value chain	(a) Missing information: significant, real and potential negative impacts on society within the value chain and measures taken. (b) The information is currently unavailable. Nevertheless, during the second half of 2015, Befimmo has initiated a analysis of its value chain to structure and professionalise its purchase system, to assess its suppliers and to integrate environmental and social criteria in its "core" and "corporate" purchases. The preliminary results of this first analysis phase are published in the Annual Financial Report. The objective is to continue this analysis process started in 2015, and to finish it by the end of 2016.	No assurance	Governance Responsible value chain
Grievance mechanisms for impacts on society				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - SO11	There was no legal action related to impact on society during the fiscal year.		No assurance	Governance Ethics
SUB-CATEGORY: PRODUCT RESPONSIBILITY				
Customer health and safety				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - PR2	113: Health and Safety – Incidents		No assurance	Tenants Health & Safety
Product and service labelling				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - PR3	99: Environmental Management System, ISO 14001 certified 99: BREEAM Design and Post Construction 100: BREEAM In-Use		No assurance	Environment Certification
G4 - PR5	www.befimmo.be/en/csr/stakeholders CSR Communication with external and internal stakeholders www.befimmo.be/en/csr/stakeholders CSR Analysis of stakeholders' expectations	(a) Missing information: results of the client satisfaction surveys. (b) The information is currently unavailable. One-to-one consultations with a limited number of tenants are carried out each year. The satisfaction surveys will be carried out once the extranet, destined to the tenants, is finalised (2016).	No assurance	Tenants Dialogue Governance Dialogue & Communication
Marketing communications				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - PR7	115: Transparent communication There were no incidents of non-compliance with regulations concerning marketing communications during the fiscal year.		No assurance	Governance Dialogue & Communication Environment Certification

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DMA AND INDICATORS ¹	ANNUAL FINANCIAL REPORT 2015 PAGE(S)	OMISSIONS	EXTERNAL ASSURANCE ²	MAJOR PILLARS PRIORITIES OF BEFIMMO
Compliance				
G4 - DMA	85, 88, 103, 110, 114: CSR – Introduction to the four main pillars: Environment, Team, Tenants and Governance: Approach, stakeholder expectations, Befimmo's commitments 90: Investment criteria 226: CSR CSR Action Plan: implementation, impacts, objectives		External assurance (page 119)	
G4 - PR9	113: Health & Safety – Incidents		No assurance	Tenants Health & Safety
SPECIFIC SECTOR				
Construction & Real Estate Sector Supplement (CRESS)				
CRE1	94, 239: Total energy consumption (GWh and kWh/m ²)		External assurance (page 119)	Environment Energy
CRE2	95, 240: Water consumption (liter/m ²)		External assurance (page 119)	Environment Energy
CRE3	97, 241: Non-normalised specific energy-related greenhouse gas (GHG) emissions		External assurance (page 119)	Environment Pollution
CRE8	99: BREEAM Design and Post Construction 100: BREEAM In-Use		External assurance (page 119)	Environment Certification

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